



Virtual Family Readiness Group (vFRG)





AGENDA



- **Army Family Demographics**
- **vFRG Objectives**
- **Benefits**
- **Registration Process**
- **vFRG Setup Checklist**
- **Tracking**
- **Features**
- **Responsibilities**
- **System Administrator Training Options**
- **Subscription Process**
- **User Approval**

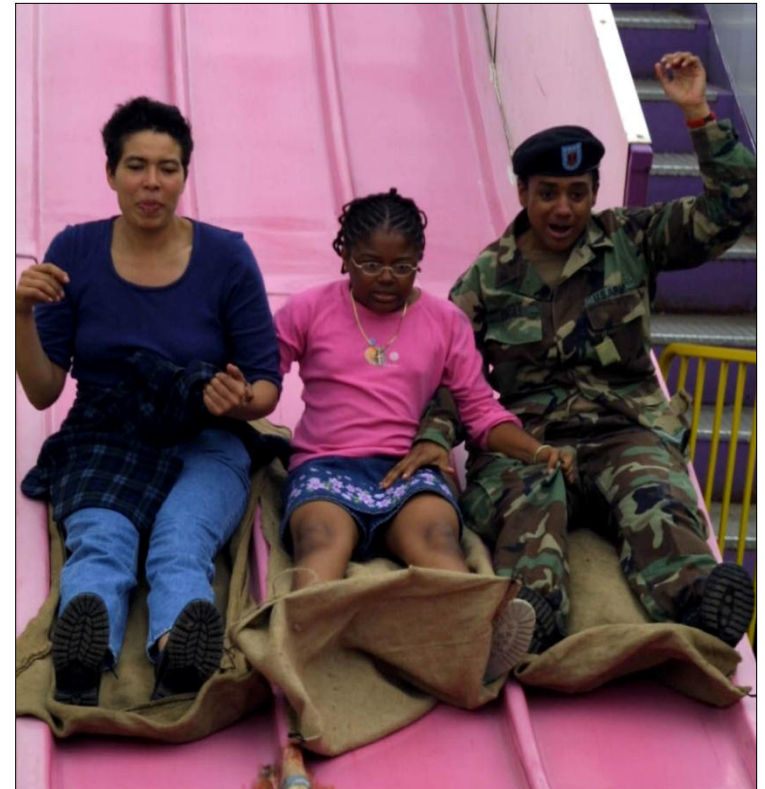


Today's Army Family



The Greatest Challenge in the 21st Century is "Work Life Balance"

- **Dual careers – 48% of spouses employed**
 - ✓ Emerging social trends
 - ✓ changing demographics
- **Higher aspirations and expectations**
 - ✓ Higher standard of living
- **Better educated and informed**
 - ✓ Through improved technology/Internet
- **Increasing demands – child care, youth programs, community services, youth education**





Virtual FRG Project Objective



- **Build a system to replicate the major components of Family Readiness Groups in a virtual context that can support an Army at War... moving FRGs into the 21st Century to meet the demands of the Expeditionary Force.**
- **Create Virtual Family Readiness Groups (vFRG) to meet the needs of geographically dispersed units and families across the Army.**

www.ArmvFRG.org



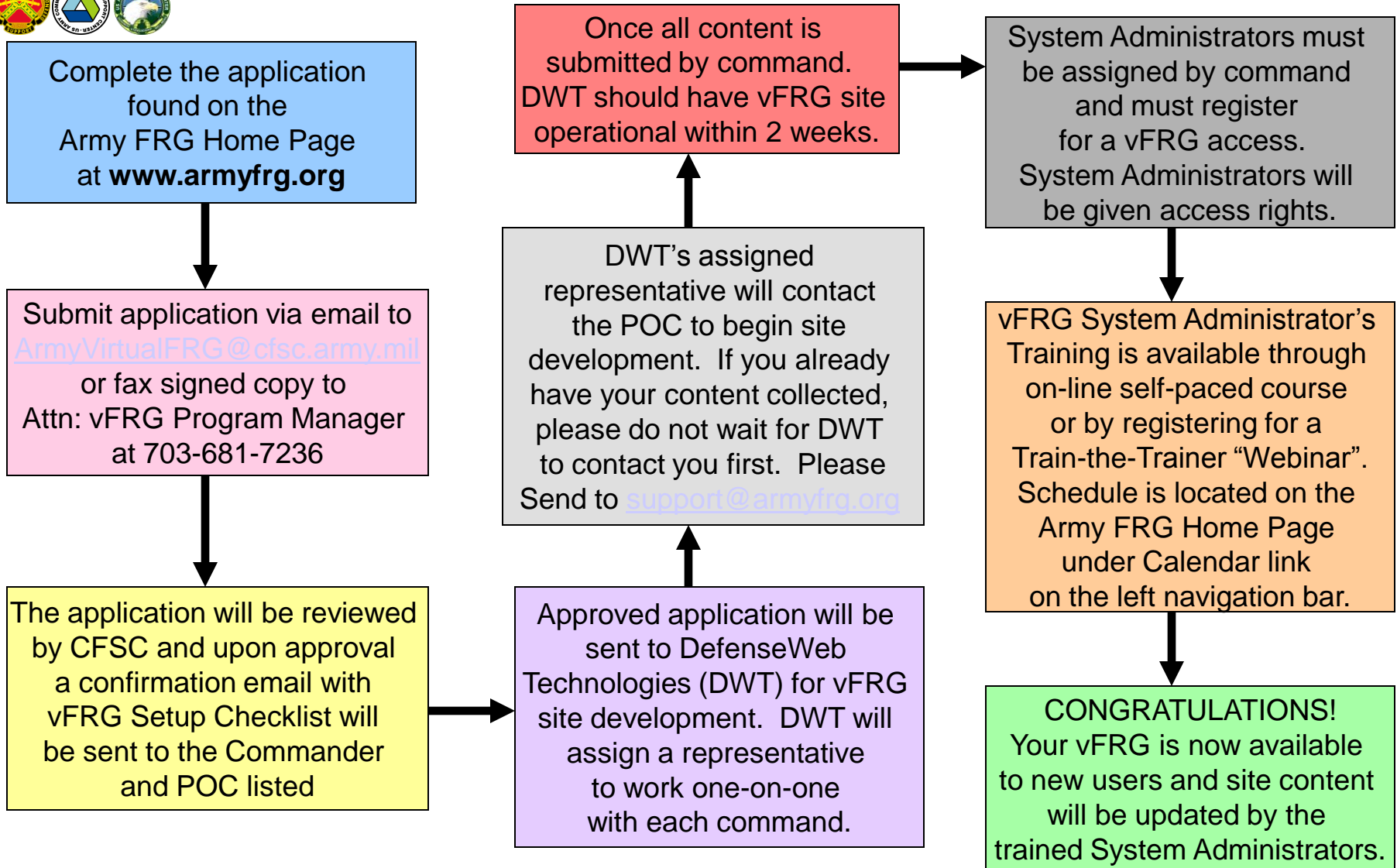
vFRG Benefits to Units



- **Meets the requirements outlined in AR 25-1 for information security.**
- **No funding is required by users or units.**
- **Units control and maintain their own content and users.**
- **It is an invaluable resource for communicating quickly and efficiently with geographically dispersed families.**
- **Users enjoy many features and functionality.**
- **Families can update their own contact information.**
- **Includes training program and technical support help desk.**



Registration Process Flow Chart





vFRG Setup Checklist



1. Supply unit information

- ☐ vFRG Site Name
- ☐ Commander info
- ☐ Primary vFRG system administrator information
- ☐ Unit motto, logo and UIC
- ☐ Home Installation
- ☐ Division/Brigade/Battalion information

2. Provide content items via email (minimum 2 per item)

- ☐ Download center
- ☐ Links
- ☐ News
- ☐ FAQ
- ☐ Photo Gallery



vFRG Setup Checklist



3. Send your information to DWT

- ☐ Provide all information in 1 email
- ☐ Subject line must contain your vFRG Site Name

4. DWT will populate the site and launch it.

- ☐ Primary system administrator will be given access rights to begin maintaining site.
- ☐ FRG members can register and subscribe.

5. vFRG System Administrator Training

- ☐ Review system administrator guide (downloaded from vFRG)
- ☐ Complete the on-line training.
- ☐ Sign up for VFRG system administrator Train-the-Trainer Webinar.

6. Technical Support

- ☐ Questions/problems may be directed to DWT Support Staff via email (online Feedback link)
- ☐ Most questions are answered within 1 working day.



vFRG Tracking



- **CFSC has developed a vFRG tracking database.**
- **Every Monday DWT sends CFSC a vFRG matrix showing the status of each approved command website.**
- **CFSC reconciles the database with the matrix.**
- **CFSC sends a copy of the weekly matrix to the MACOM POC, usually on Wednesdays.**
- **Notify CFSC if errors are identified in the matrix.**
- **Questions/concerns should be directed to CFSC (armyvvirtualfrg@cfsc.army.mil).**



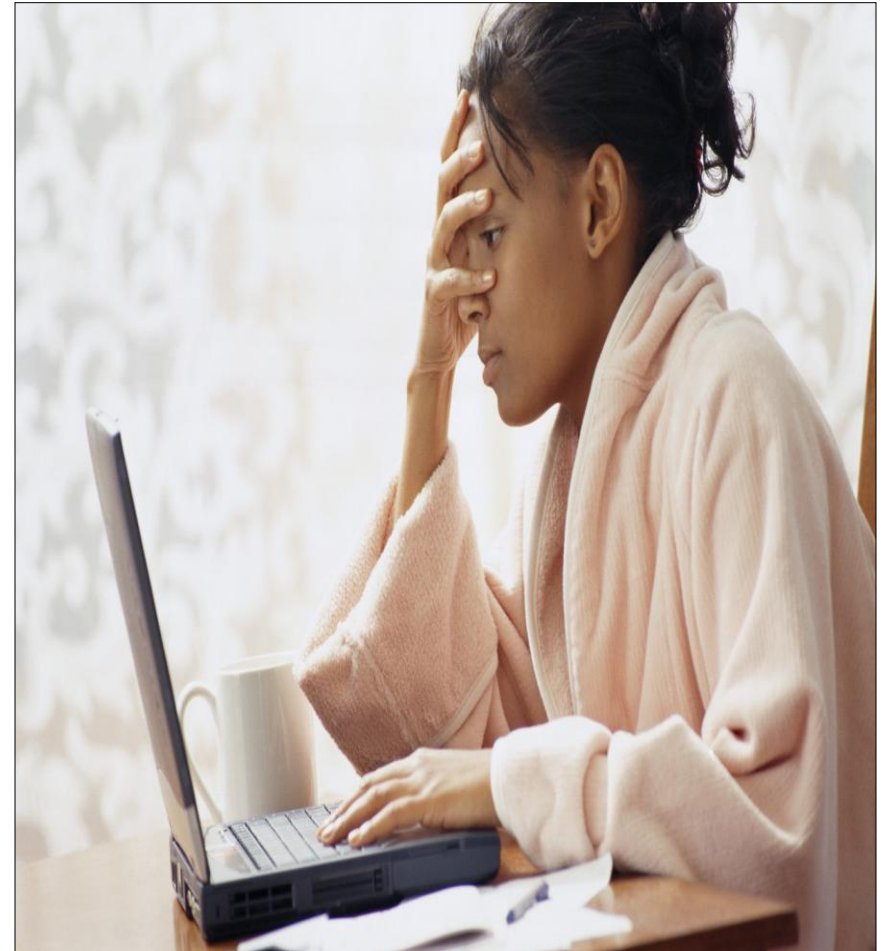
Questions on vFRG Site Registration/ Implementation Process



vFRG Features



- Telephone Tree
- FRG Minutes
- Store (internal fund raising)
- Online training
- Photos
- Training Tracker
- Postcards
- Family Contact Information
- Document Sharing
- Mentoring Program
- Instant messaging capabilities
- Forums and discussion groups
- Kids and Teen Area
- Chaplain Area
- Demo disk available for preview





vFRG Features

➤ vFRG Demo Disk located at www.ArmyFRG.org home page is available to take you step by step through the functions of this system

Welcome to ArmyFRG - Virtual FRGs online! - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://www.armyfrg.org/skins/FRGPat/display.aspx>

Google Search 49 blocked ABC Check AutoLink AutoFill Options

- » Sponsor Lookup
- » My Google Search
- » Acronym...
- » Blogs
- » Calendar
- » Forum
- » Important...
- » InSite Messenger
- » Services Locator
- » Store
- » FRG Setup...
- » Telephone Tree
- » Training Tracker
- » I.C.E. (In Case...
- » Video Email
- » vFRG Training
- » Feedback
- » Technical Support
- » Op READY
- » My Army Life Too
- » Military...
- » Army Knowledge...

vFRG Overview

The objective of the vFRG system is to provide all of the functionality of traditional FRGs in an ad-hoc and online setting. Each unit's site has an FRG Administrator who may be the unit's RDC, an FRG Leader, or other volunteer who the commander designates to maintain the site.

To get started with the vFRG, simply select the REGISTRATION link on the on the left-hand navigation bar. You will be taken through a series of steps to associate yourself with a unit and a Soldier of Interest.

If your unit is not on the "Find an FRG" list, it may not be setup yet. As a Commander or Rear Detachment Commander, you can register your unit for a vFRG site by following the directions in the section above titled "How to Register Your Unit for a vFRG Site."

Good luck and we hope you enjoy the Army FRG websystem!

FRG Admin Forum

[Click here](#) to share your ideas with other FRG Administrators. Note: This forum is only viewable to FRG Site Administrators.

vFRG Demo

To download and view the vFRG Demo, please click the link below. This demonstration of the vFRG System should give a better understanding on how the system is used.

[View Demo](#)

The Blue Box

"The Blue Box" is a compilation of USAREUR

vFRG Site Administrator Guide

vFRG Site Administrator Guide [3/14/2006]
vFRG Site Administrator Guide
File Size : 3 MB | Source: DWT
[Download](#)

FAQs

How do I view a unit's content? [5/25/2006]
The vFRG system has some features with security in mind. In order for users to view content they must subscribe to the FRG site of



Responsibilities



➤ **Commanders:**

- Requests the vFRG site
- Supervision and operation of the vFRG site
- Approves information posted on vFRG site
- Appoints System Administrator(s)

➤ **System Administrator:**

- Attend System Administrator Training
- Review, research, and approve users, who have subscribed to vFRG site
- Post, review, and release approved information
- Ensure information provided meets OPSEC guidelines
- Assists Soldiers and families with utilizing site

➤ **FRG Leaders:**

- May assist command in providing content for vFRG site.
- Assist families with utilizing site



System Administrator Training Options



- **vFRG Content Administrator Orientation**
 - On-Line Modules
 - Self-Paced
 - Can be done from any computer, at anytime
 - Highly encouraged to complete prior to attending the Webinar Training

- **Webinar System Administrator Train-the-Trainer Training**
 - Visual training through any computer with a broadband internet connection
 - Audio instruction through teleconference
 - Training scheduled posted on www.armyfrg.org home page at calendar link

- **Other Options will be made available, if needed.**


File Edit View Favorites Tools Help


Back Forward Stop Reload Home Search Favorites RSS Check AutoLink AutoFill Options

Address <http://www.armyfrg.org/skins/FRGPat/display.aspx?moduleid=c56c2c3c-d8ff-46a5-a0a0-52e6ad9de6fe&mode=user> Go Links

Google Search 49 blocked Check AutoLink AutoFill Options

Army FRG Hello, Darla Haines [Click to show InSite Messenger](#)

 **ARMY FRG**


» My FRG's 

» Home [Home](#) | [Control Panel](#) | [Logout](#) | [Profile](#)

Online Training Management System

[Online Training Course Main Menu](#)

Main menu for online training courses.

Online Training Course Main Menu 

- ☐ [Launch Training Course](#)
Select a training course by clicking Launch.
- ☐ [View Course Progress](#)
Search and view course progress within your command.

» Home
» Find an FRG
» Sponsor Others
» Invite a New...
» Search
» What's New
» FRG Leaders
» Chaplain's Corner
» Kids & Teens
» Download Center
» FAQ
» Links

Done Internet



[Home](#) | [Control Panel](#) | [Logout](#) | [Profile](#)

Online Training Course Main Menu

» Find an FRG

» Invite a New...

» FRG Leaders

» Chaplain's Corner

» Kids & Teens

» Download Center

» FAQ

» Links

» News

» Photo Gallery

Training Course Name

Lesson Status

Launch Course

vFRG Content Administrator Orientation

Subscription Management: Subscription and Registration

0 of 22

Launch

Content Management: Managing Your Content

Launch

Content Management: The Category System

Launch

Content Management: Working with Content Items

Launch

Content Management: Using Page Builder

Launch

Advanced Tools: Connecting to Families

[Launch](#)

Advanced Tools: Enhancing Your Site

Launch

vFRG Subscription Management

Close x

Welcome!

Welcome to the Virtual FRG Subscription Management course! This course will help you, as a vFRG site administrator, to get started managing your site's subscription requests.

By the end of this course, you should be able to:

- Give an overview of the vFRG Subscription Process.
- Differentiate between registered and subscribed users.
- Approve users and manage your vFRG site's roster.
- Remove users from your vFRG roster.

If you need help at any time while working through this course, press the Help button below. Press the Next button to get started...

Continue Lesson?

You have been in this lesson before.
Would you like to return to the last page
you viewed?

Click the Help button for additional assistance.



File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Mail Print Word Pad Notepad Runes People

Address http://www.armyfrg.org/skins/FRGPat/display.aspx?moduleid=e136b2ed-c788-489b-a83d-1e2ae804bb95&action=display_events_month&Mode=User Go Links

Google Search 49 blocked Check AutoLink AutoFill Options

- » What's New
- » FRG Leaders
- » Chaplain's Corner
- » Kids & Teens
- » Download Center
- » FAQ
- » Links
- » News
- » Photo Gallery
- » Kids Postcards
- » PostCards
- » Maps
- » AKO...
- » DEERS...
- » Sponsor Lookup
- » My Google Search
- » Acronym...
- » Blogs
- » **Calendar**
- » Forum
- » Important

Day Week Month Year

Previous Month June 2006 Next Month

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----|-----|---------------------|-----|-----|-----|-----|
| 28 | 29 | 30 vFRG Syste... | 31 | 1 | 2 | 3 |
| 4 | 5 | 6 vFRG Syste... | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 vFRG Syste... | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 vFRG Syste... | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 vFRG Syste... | 28 | 29 | 30 | 1 |

[» Home](#)[» Find an FRG](#)[» Sponsor Others](#)[» Invite a New...](#)[» Search](#)[» What's New](#)[» FRG Leaders](#)[» Chaplain's Corner](#)[» Kids & Teens](#)[» Download Center](#)[» FAQ](#)[» Links](#)[» News](#)[» Photo Gallery](#)[» Kids Postcards](#)[» PostCards](#)[» Maps](#)[» AKO...](#)[» DEERS...](#)[» Sponsor Lookup](#)[Home](#) | [Control Panel](#) | [Logout](#) | [Profile](#)

Calendar: View Event

[Show Day Events](#) | [Show Month Events](#) | [Show Year Events](#) | [Search Events](#) | [Suggest an event](#)
[Show Week Events](#) |

Show Event

 [Search Events](#) | [Suggest an Event](#) 

[Day](#)[Week](#)[Month](#)[Year](#)

vFRG System Administrator Webinar Training

Description: This training is for System Administrators of a vFRG site. This training will be conducted with visual instruction from your computer with internet conductivity and verbal instructions given through a teleconference. You will be provided with instructions on accessing the training via email. To register, email POC with date and time of 1st & 2nd choice. Training time is Eastern Standard Time.

Event Type: Training

Occurrence: Starting 5/30/2006, this event occurs every 14 day(s) until 9/26/2006

Date(s): 5/30/2006 - 9/26/2006

Time: 18:00 - 20:00

Contact: Darla Haines

Email: armyvirtualfrg@cfsc.army.mil

[Return to Previous View](#)

 [Search Events](#) | [Suggest an Event](#) 



Subscription Process



- **Users must initially register to the Army vFRG parent site.**
 - www.armyfrg.org
- **Once register, user can log in and look for “Find an FRG” link**
 - Located on left navigation bar
- **List can be expanded by clicking on the Expand All link**
 - Located just under the Browse Item Hierarchy Bar
- **Search can be done by entering command name information**
- **Select appropriate command by clicking the GO button**
- **Enter Soldier’s information (last name, first name, SSN)**
- **Authentication can be made through DEERS or AKO**
 - This is not a mandatory step
 - It is provided to assist System Administrators with determining eligibility.

Subscription List: Item Finder - Microsoft Internet Explorer


File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites AutoLink AutoFill Options

Address https://www.armyfrg.org/skins/FRGPat/display.aspx?moduleid=e612bd22-cf80-48c1-a9ff-6e135889ae97&action=subsite_finder&Mode=User# Go Links

Google Search 49 blocked Check AutoLink AutoFill Options

Army FRG Hello, Darla Haines Click to show InSite Messenger

 **ARMY FRG**

» My FRG's Army FRG

» Home Home | Control Panel | Logout | Profile

» Find an FRG

» Sponsor Others

» Invite a New...

» Search

» What's New

» FRG Leaders

» Chaplain's Corner

» Kids & Teens

» Download Center

» FAQ

» Links

Subscription List: Item Finder

[Subscribe](#) | [Item Finder](#)

To find a Item, browse the hierarchy or search for keywords.


Search For Items

Browse Item Hierarchy

[Expand All](#) | [Collapse All](#) | [Reset](#)


[100th VET DET, 20th MED BDE](#) Go ..>

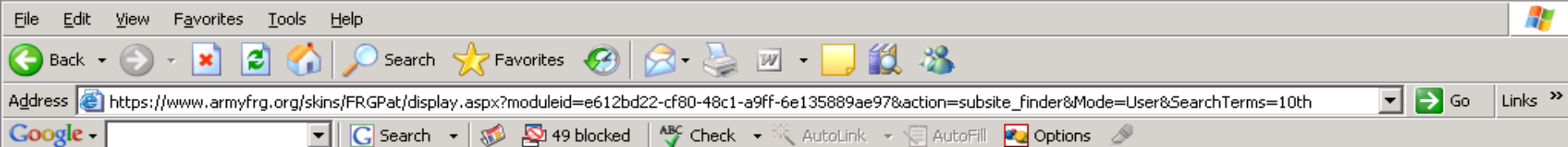
10167 RSTA, 92 TROOP COMMAND, 35 DIV

 [101st Airborne Division](#) Go ..>

103 TROOP CMD

[108 DIV \(IT\)](#) Go ..>

 10th MTN Division (Light Infantry)



» My FRG's
Army FRG

Home | Control Panel | Logout | Profile

Subscription List: Item Finder

[Subscribe](#) | [Item Finder](#)

To find a Item, browse the hierarchy or search for keywords.

Search For Items

Browse Item Hierarchy

[Expand All](#) | [Collapse All](#) | [Reset](#)

100th VET DET, 20th MED BDE

Go

10167 RSTA, 92 TROOP COMMAND, 35 DIV

101st Airborne Division

Go

103 TROOP CMD

108 DIV (IT)

Go

10th MTN Division (Light Infantry)

Go

10th Combat Aviation Brigade

Go

1-10 Aviation Regiment (Attack)

Go

10th Sustainment Brigade, 10 MD

Go

10th Soldier Support Battalion

Go

1st BCT 10th MTN DIV - Pending Subscription Approval

Go

10th BSB

Go

1-71 CAV (RSTA)

Go

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» Chaplain's Corner

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» News

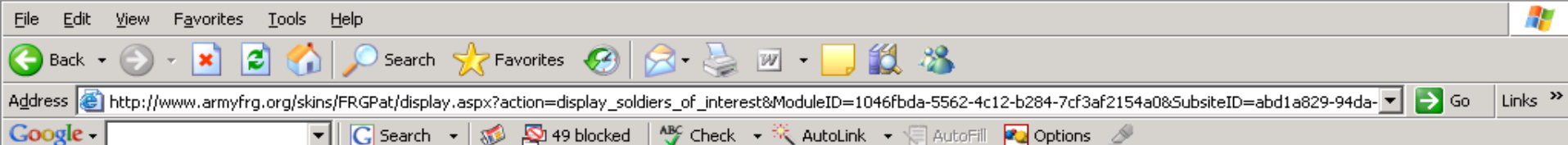
» Photo Gallery

» Kids Postcards

» PostCards

» Maps

» AKO...



Army FRG

Hello, Darla Haines

[Click to show InSite Messenger](#)**ARMY FRG**» My FRG's

» Home

» Find an FRG

» Sponsor Others

» Invite a New...

» Search

» What's New

» FRG Leaders

» Chaplain's Corner

» Kids & Teens

» Download Center

» FAQ

» Links

[Home](#) | [Control Panel](#) | [Logout](#) | [Profile](#)

Sponsor: Soldiers Of Interest

Use this page to add or delete your soldiers of interest.

Soldiers Of Interest: 10th Combat Aviation Brigade

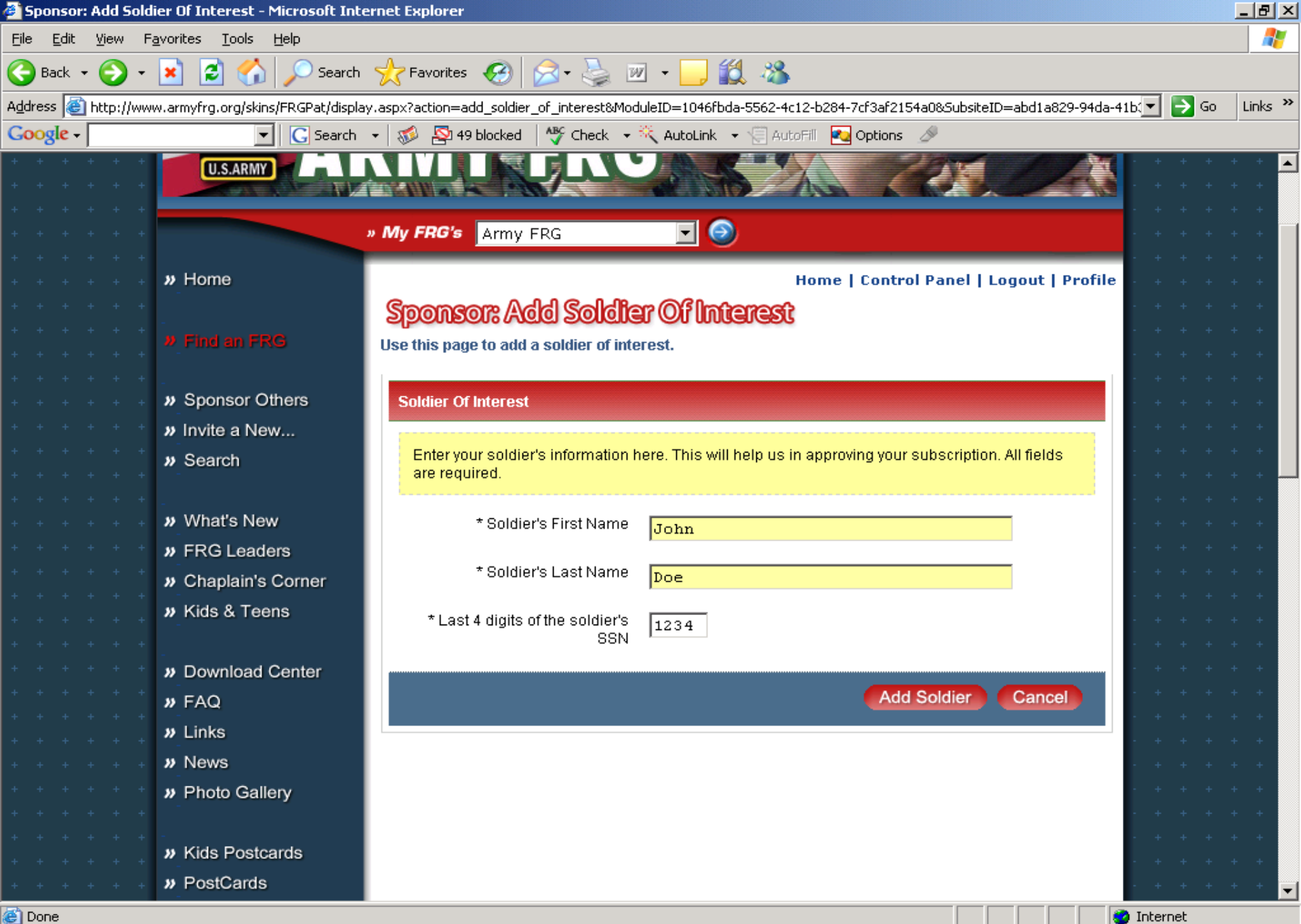
In order to continue your subscription process, you must enter at least one soldier of interest. Click the "Add New" button to get started. If you are a soldier, click the "Add Yourself" button to enter your own information.

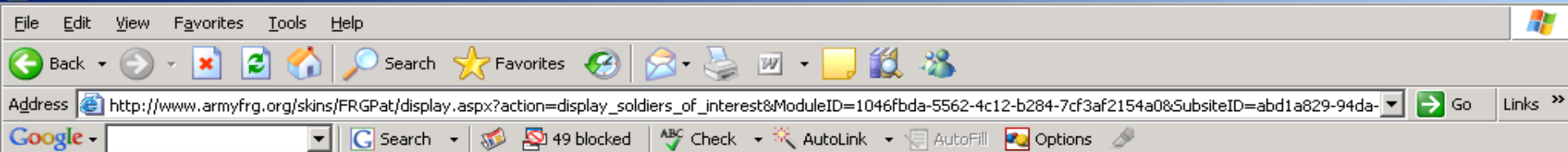
Last, First

Last 4 digits of the soldier's SSN

You currently have no soldiers of interest.

[Add Yourself](#)[Add New](#)





Army FRG

Hello, Darla Haines

[Click to show InSite Messenger](#)



ARMY FRG

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» FAQ

» Links

[Home](#) | [Control Panel](#) | [Logout](#) | [Profile](#)

Sponsor: Soldiers Of Interest

Use this page to add or delete your soldiers of interest.

Soldiers Of Interest: 10th Combat Aviation Brigade

Now that you have at least one soldier of interest you can click the "Continue" button to continue your subscription application. You may also add more soldiers.

Viewing 1 of 1 Soldiers of interest

Last, First

Last 4 digits of the soldier's SSN

[Doe, John](#)

1234

[Add Yourself](#)

[Add New](#)

[Continue](#)

- » Home
- » Find an FRG
- » Sponsor Others
- » Invite a New...
- » Search
- » What's New
- » FRG Leaders
- » Chaplain's Corner
- » Kids & Teens
- » Download Center
- » FAQ
- » Links
- » News
- » Photo Gallery
- » Kids Postcards
- » PostCards
- » Maps
- » AKO...
- » DEERS...

Home | Control Panel | Logout | Profile

Subscription List: Verify Status

[Subscribe](#) | [Item Finder](#)

Optional step to provide proof of AKO or DEERS authentication status.

AKO and DEERS Status Verification

AKO and DEERS are Army support sites that authenticate user eligibility. Some FRG site content may be restricted to users with one of these authenticated statuses. If you are currently registered with either of those agencies, you can transfer that status to this site by providing the information requested below. Your information is secure and is not recorded or stored. The information is encrypted, sent to a Department of Defense agency, and matched against up-to-date personnel information.

This step is optional.

DEERS Authentication

You are DEERS authenticated for this site.

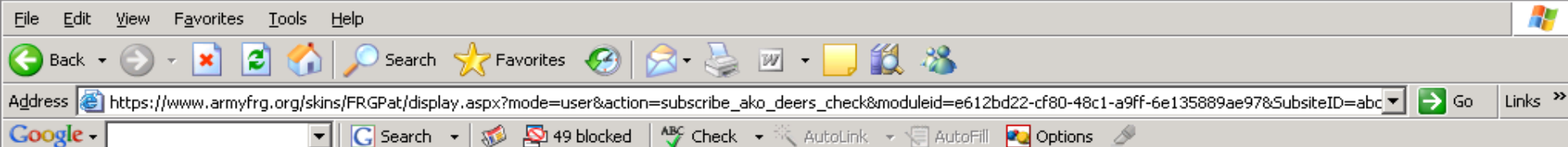
AKO Authentication

User Name

Password

Verify AKO

Continue



[» Home](#)
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[» Search](#)

[» What's New](#)
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[» Kids Postcards](#)
[» PostCards](#)
[» Maps](#)

» My FRG's

[Home](#) | [Control Panel](#) | [Logout](#) | [Profile](#)

Subscription List: Verify Status

[Subscribe](#) | [Item Finder](#)

Optional step to provide proof of AKO or DEERS authentication status.

AKO verified.

AKO and DEERS Status Verification

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This step is optional.

DEERS Authentication

You are DEERS authenticated for this site.

AKO Authentication

You are AKO authenticated for this site.

[Continue](#)

Subscription List: Verify Status - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites Refresh Mail Print Word Pad New Folder Favorites People

Address https://www.armyfrg.org/skins/FRGPat/display.aspx?mode=user&action=subscribe_ako_deers_check&moduleid=e612bd22-cf80-48c1-a9ff-6e135889ae97&SubsiteID=abc Go Links

Google Search 49 blocked Check AutoLink AutoFill Options

» My FRG's Army FRG

Home | Control Panel | Logout | Profile

Subscription List: Verify Status

[Subscribe](#) | [Item Finder](#)

Optional step to provide proof of AKO or DEERS authentication status.

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This step is optional.

DEERS Authentication

You are DEERS authenticated for this site.

AKO Authentication

You are AKO authenticated for this site.

[Continue](#)

» Home

» Find an FRG

» Sponsor Others

» Invite a New...

» Search

» What's New

» FRG Leaders

» Chaplain's Corner

» Kids & Teens

» Download Center

» FAQ

» Links

» News

» Photo Gallery

» Kids Postcards

» PostCards

» Maps

Done Internet


File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites AutoLink AutoFill Options

Address https://www.armyfrg.org/skins/FRGPat/display.aspx?mode=user&action=subscribe_finish&moduleid=e612bd22-cf80-48c1-a9ff-6e135889ae978&SubsiteID=abd1a829-94da Go Links

Google Search 49 blocked Check AutoLink AutoFill Options

Army FRG Hello, Darla Haines [Click to show InSite Messenger](#)



» My FRG's [Go](#)

» Home [Home | Control Panel | Logout | Profile](#)

» Find an FRG

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» Download Center

» FAQ

» Links

Subscription List: Finished

[Subscribe](#) | [Item Finder](#)

You have completed the subscription process.

Subscription Process Finished!

Your subscription request has been submitted to this unit's FRG Administrator. You will receive an email confirmation when your FRG Administrator has approved your subscription.

If you do not receive this notification in the next 3 business days, please alert the FRG Administrator by selecting the FRG site from the "My FRGs" dropdown and hitting "Go". Once on the vFRG site, select the "Contact this FRG" link on the left navigation bar. This will send an email to the FRG Administrator of the FRG site you selected.

[Continue to FRG](#)

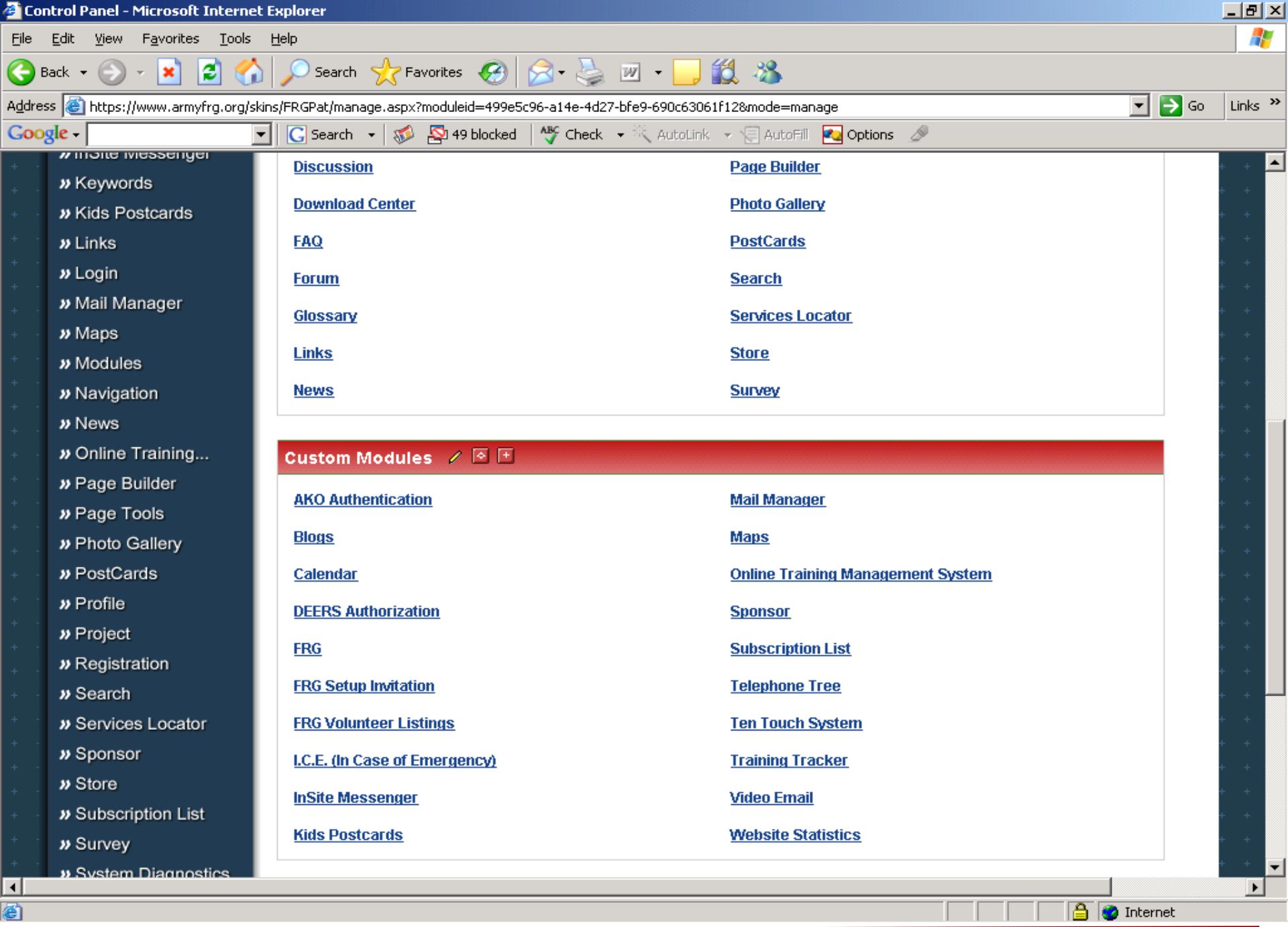
Done Internet



User Approval



- **Access Subscription List through Control Panel**
 - Located on upper right corner, under the banner
- **List of all Subscribers and their status**
- **Check box for:**
 - Approved – Individual is a user to system with read only capabilities
 - Can Admin – Individual can approve users and create pages
 - Can Create – Individual can only create new pages.
- **Emails are sent to System Administrators registered email address when a new user subscribes to vFRG site**
- **Ensure approvals for subscribers are made in a timely manner.**



Subscription List - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Reload Mail Print Wordpad New Folder Find People

Address https://www.armyfrg.org/skins/FRGPat/manage.aspx?moduleid=e612bd22-cf80-48c1-a9ff-6e135889ae97&mode=Manage&pageform_CZ1_C2_6_CZ1_0_ctl0_ctl4_ctl0 Go Links

Google Search 49 blocked Check AutoLink AutoFill Options

» Select FRG -DEMO FRG Home | Control Panel | Logout | Profile

» Access Log
» AKO Authentication
» Audit Trail
» Blogs
» Calendar
» DEERS Authorization
» Discussion
» Download Center
» FAQ
» Feedback
» Forum
» FRG
» FRG Setup Invitation
» FRG Volunteer...
» Global User...
» Glossary
» Hierarchy
» I.C.E. (In Case of...
» InSite Messenger
» Keywords
» Kids Postcards
» Links

Subscription List

[Control Panel](#) : [Manage Subscribers](#)

[Manage Subscribers](#) | [vFRG Wait List](#) | [Approval Options](#) | [Configure Module](#)

Manage users subscribed to this FRG.

Subscribed Users

Subscribed Users: DEMO FRG

| User | Soldiers Of Interest | Approved | Can Admin | Status |
|------------------------------------|----------------------------|-------------------------------------|-------------------------------------|--------|
| ✉ Everhart, Joshua | X - Joshua Everhart (3149) | <input type="checkbox"/> | <input type="checkbox"/> | ALL |
| ✉ Flitton, Mark | S - Darla Haines (3757) ✉ | <input checked="" type="checkbox"/> | <input type="checkbox"/> | ALL |
| ✉ Frantz, Teresa | X - Scott Frantz (3929) | <input type="checkbox"/> | <input type="checkbox"/> | ALL |
| ✉ Gay, Rhonda | X - William Johns (6453) | <input type="checkbox"/> | <input type="checkbox"/> | ALL |
| ✉ Griffin, Judith | X - Judith Griffin (0173) | <input type="checkbox"/> | <input type="checkbox"/> | ALL |
| ✉ Haines, Darla | (none) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | ALL |
| ✉ Hall, Robert | (no application) | <input type="checkbox"/> | <input type="checkbox"/> | ALL |
| ✉ Hogan, Marlene | X - Bradley Hogan (5378) | <input type="checkbox"/> | <input type="checkbox"/> | ALL |
| ✉ Hogan, Marlene | (no application) | <input type="checkbox"/> | <input type="checkbox"/> | ALL |

Done Internet



Way Ahead

➤ Focus for this year:

- Developing vFRG sites for commands, who want to utilize this resource
- Collecting suggestions and reviewing current system for improvements

➤ Focus for next year:

- Reengineering vFRG site based upon command and user input
- Improved Technical Support
- Adding additional vFRG sites



Questions on Training or System Functions



*Thank you for your
selfless service and
dedication. We feel
honored to support you!*